

percipere



UNIVERSAL MUSIC GROUP

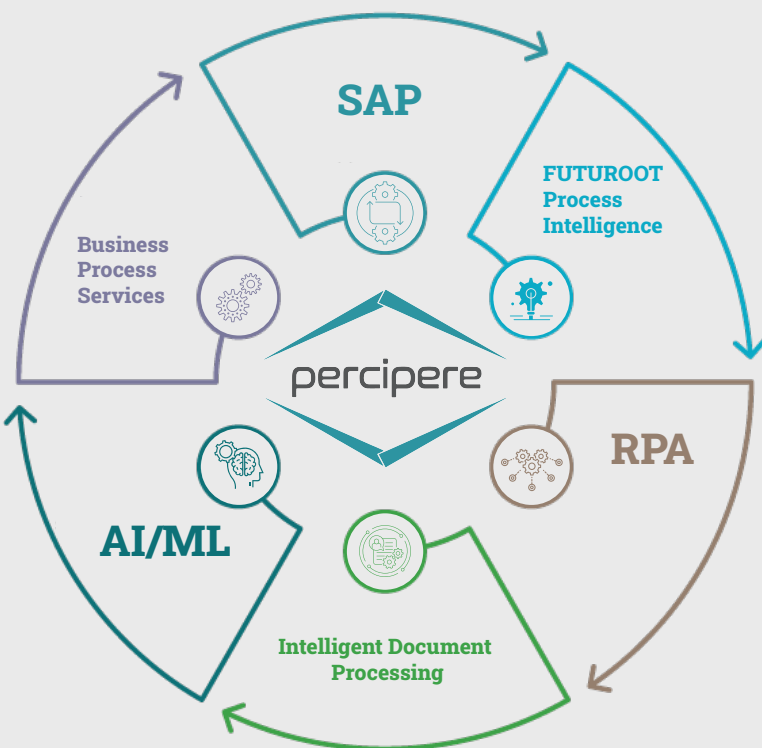


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UMG STREAMLINES P2P AP INVOICE PROCESS LEVERAGING PERCIPERE'S LEADERSHIP IN BUSINESS PROCESS INTEGRATION

Solution Spectrum: UiPath, Process Intelligence, SAP, ServiceNow, OCR

Universal Music Group (UMG) is the global leader in music-based entertainment, with an extensive presence in recorded music, music publishing, merchandising and audiovisual content across more than **60** countries. Today, it boasts the most comprehensive repository of recordings and songs across every musical genre.



CUSTOMER SUCCESS STORY UNIVERSAL MUSIC GROUP

The Media & Entertainment industry leader sought a reliable automation implementation partner to transform its invoice management. The requirement revolved around extracting vendor invoices from the portal, fetching the invoice details using OCR and processing the same in the ERP.

After a successful intervention by Percipere's Intelligent Automation practice using UiPath resources and industry-leading skillsets, guidance and support, UMG is now capable of handling **2500+** invoices monthly through automation for the UK region.



BUSINESS CHALLENGES

- P2P – AP team manually processing vendor invoices in the ERP
- Error-prone, repetitive, and slow processing due to a high data volume
- Consumption of valuable workforce bandwidth deprives other strategic objectives



RESULTS

98%
reduction
in Manual errors

82%
reduction in FTE
for UK

80%
savings in Processing
Time

85%
improvement in
Exceptions Handling

Our Intelligent Automation Portfolio

400+
processes
automated across
industries

30+
successful
implementations

20+
Certified Inhouse
Intelligent automation
experts

10+
Solutions with
AI/ML extensions

20+
countries
served