



USE CASE: HUMAN RESOURCES

Payroll Made Simpler With RPA

Processing payroll is one of the most essential, and yet often one of the most cumbersome functions in any business. Accuracy is critical in order to avoid stiff IRS penalties, which makes manually updating payroll systems tricky, and potentially costly. Given this high level of risk, and the time-consuming nature of processing record updates manually, companies have begun to look to automation to cut down on error rates and time spent.

The Process: Automating Payroll Mutations With UiPath

A UiPath robot:

- Receives the payroll change request via email
- Reads it for relevant data
- Opens the SAP platform
- Enters the payroll change into the platform



THE CHALLENGE

An HR service provider was manually processing 100,000 payroll change events per month. The process took about 60 hours and six full-time employees. With multiple departments involved and two required desktop applications, the operation was cumbersome and inefficient.



THE SOLUTION

A UiPath robot now handles all payroll changes received via email from customers and automatically enters them into the SAP system. The UiPath solution was implemented in just seven weeks and has automated 90% of the previous effort required to process these requests.



THE BENEFITS

- ROI achieved in just 4 months
- Staff costs reduced by 60%
- Error rate reduced to 0%
- Faster customer response times
- Processing time reduced by 85%

WHAT WILL RPA DO FOR YOU?

Discover how you can take your business to the next level. Learn more about the UiPath solution: [UiPath Studio](#), [UiPath Robot](#) and [UiPath Orchestrator](#).

You can also [contact our sales team](#). We are here to provide you with more information, answer your questions, and create for you an effective automation experience.

uipath.com

